

# **Datadog + D7SMS Integration**

Datadog + D7SMS integration allows you to send SMS messages to mobile numbers using the "**Webhook**" option provided.

#### Requirements:

- 1. Datadog account
- 2. D7SMS account (You can also use a trial account without a purchase)
- 3. Positive balance on D7SMS account

#### Notes:

- This automation action sends outbound messages only. For tracking, replies, reporting, and billing, please check the D7SMS account at <u>https://app.d7networks.com</u>
- Messages sent with this automation action have a 700-character limit. This includes field values for any personalisation tags you use in the message.
- The recipient's phone number should have a country code prefix. You can also set the default country <u>here</u>, and all your messages will be prefixed with the selected country code.

## How the D7SMS app works on Datadog:

- Generate D7SMS Token
- Enable webhook at Datadog
- Configure URL and Payload
- Configure Authentication
- Add to Notifications



## 1. Generate D7SMS Token:

D7SMS connection uses OAuth 2.0 based Bearer token authentication. You can create this token at the developer section of <u>https://app.d7networks.com/</u>

Following are the steps by step instructions to create the token:

- a. Signup with <a href="https://app.d7networks.com/">https://app.d7networks.com/</a>
- b. Navigate to <a href="https://app.d7networks.com/developer/applications">https://app.d7networks.com/developer/applications</a>
- c. Click on "Create App"
- d. Enter an Application Name and "Save"

| ← → C ■ app.d7networks.com/developer/applications |              |                                  |         |                      |
|---|--------------|----------------------------------|---------|----------------------|
| <b>6</b>  | Œ            |                                  |         | Credit<br>USD 1.9979 |
| ⑦ Dashboard                                       | Applications | Add Application                  | ×       |                      |
| Contacts  | ✓ Q Search   | 2<br>* Application Name: Datadog |         | 1 + Create App       |
| BB Integrations                                   |              |                                  |         |                      |
| <b>Developer</b>                                  | Name         | Sandbox:                         | Sandbox |                      |
| Applications                                      |              |                                  | 3 Save  |                      |
| Sandbox Logs                                      |              |                                  | 3 Save  |                      |
| ③ Billing   | ~            |                                  |         |                      |
| ⊖ sms   | ~            |                                  |         |                      |
| Verify  | v            |                                  |         |                      |

e. On the next window click on "Generate Token" and copy the token generated.

| Client Id           |  | Х |
|---------------------|--|---|
| Cbr                 | oN1aqYAqKL3A9cCNy                            | ٥ |
| Client Secret       |  |   |
| jF6                 | LAXubN15f3SKBMiTU1DmwN14FzQOpccshC           | Ū |
| 1<br>Generate Token | 2<br>Gci0iJIUzI1NiIsInR5cCl6lkpXVCJ9.eyJhdWQ | Ū |



#### 2. Enable webhook at Datadog:

- a. Navigate to "Integrations" and search for "Webhook".
- b. Choose "Webhooks" and click "Configure".



## 3. Configure URL and Payload:

- a. On the webhook configuration page, provide the Name "D7SMS"
- b. URL: https://api.d7networks.com/messages/v1/send
- c. Use the following Payload:





- ★ originator: The Sender/Header of a message. We can use your brand name with a maximum character limit of 11 or your mobile number with your country code.
- ★ recipients: Mobile Numbers to send SMS separated by a comma in an array (should have a country code prefix)
- **★** content: Message Content being sent. You can use all the variables which are provided by Datadog.
- ★ data\_coding: Set as *text* for normal GSM 03.38 characters(English, normal characters). Set as unicode for non-GSM 03.38 characters (Arabic, Chinese, Hebrew, Greek-like regional languages and Unicode characters). Set it as *auto* so we will find the data\_coding based on your content.



| VARIABLE |                          | VALUE   |      |
|----------|--------------------------|---|------|
|          |                          | Q<br>No matching results  |      |
| Webhooks | 1 <u>+ New</u><br>2<br>3 | New Webhook Name D7SMS URL https://api.d7networks.com/messages/v1/send  |      |
|          | 4                        | <pre>Payload {     "messages": [         {             "originator": "Datadog",             "recipients": ["+971509752655","+971509752656"],             "recipients": ["+971509752655","+971509752656"],             "content": "\$EVENT_TITLE, \$EVENT_TYPE, \$EVENT_MSG, \$LAST_UPDATED, \$DATE",             "client_ref": "Datadog",             "data_coding": "text"         }     ] }</pre> |      |
|          |                          | Custom Headers Encode as form Cancel  | Save |

 $\times$ 



# 4. Configure Authentication:

- a. You must add the authentication header with the token you generated earlier from the D7 Dashboard.
- b. Select Custom Headers and add authentication details like the following.

| { | "Authorization": | "Poopon [ | NTEME TOKEN" |  |  |
|---|------------------|-----------|--------------|--|--|
| } | AUTHORIZATION :  | Dearer I  | J/SMS_TOKEN  |  |  |

Example:

{
 "Authorization": "Bearer
eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJeyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJeyJhbGciOi
iJIUzI1NiIsInR5cCI6IkpXVCJeyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ"
}



 $\geq$ 

| No | matchin | ng results |
|----|---------|------------|
|----|---------|------------|

| Name   |
|--|
|  |
| D7SMS  |
| URL  |
| https://api.d7networks.com/messages/v1/send  |
| Payload  |
| <pre>{     "messages": [         {             "originator": "Datadog",             "recipients": ["+971509752655","+971509752656"],             "content": "\$EVENT_TITLE, \$EVENT_TYPE, \$EVENT_MSG, \$LAST_UPDATED,         \$DATE",             "client_ref": "Datadog",             "data_coding": "text"         }     ] }</pre> |
| 1 Custom Headers   |
| <pre>2 {</pre>   |
| Encode as form   |
|  |

c. Click on save



# 5. Add to Notifications:

a. Once configured, you can use the webhook under Configure monitor.

| $\leftrightarrow$ $\rightarrow$ $\mathbf{G}$ $\hat{\mathbf{n}}$ ap | p.datadoghq.com/synthetics/edit/bd5-m32-t5e?from_details=true  |
|--|--|
| 9.2  | An alert is triggered if your test fails for 1 minute from any 1 of 1 location                                   |
|  | In case of failure, retry test 1 time, with 300 ms of wait between retries.                                      |
| DATADOG  | The test is in "alert" status and a notification is sent if during the last minute, at least one location fails. |
|  |  |
| Q Go to  | $_{\odot}$ $\sim$ Configure the monitor for this test  |
| 💾 Watchdog   | Monitor Name 🔞   |
| 🔲 Events 🛛 🕨   | test @ {{  |
| 🖿 Dashboards 🕨   | Notify your team   |
| 🔮 Infrastructure 🔸   | Notify your service and your team members  |
| 🌀 Monitors →   | int@d7networks.com   |
| ( <b>™)</b> Metrics →  | all  |
| 👬 Integrations 🕨   | webhook-D7SMS  |
| 🚎 арм >  |  |
| ط cı   |  |
| 🗐 Notebooks 🕨  |  |
|  |  |
| Security   |  |
| OUX Monitoring >   | If this monitor stays in alert status renotify every 10 minutes 💌  |
| Se ox Monitoring   | Priority   |
|  | Not Defined  |
|  |  |
|  | · → Set permissions  |
|  | Restrict access of this test to:   |
| Contact Support  | Everyone in my org   |
|  | and the creator int@d7networks.com.  |
|  | Cancel Save  |
| රී Invite Users  |  |